

IMPORTANT PHONE NUMBERS & CONTACT INFORMATION

DECALS

AGENT HELP LINE	1-866-933-2457
LICENSES BY PHONE	1-866-933-2257

VALERON REORDERS: Reorders are done directly in DECALS. Click on the 3 horizontal lines dropdown to the left of your location name, then click on "Supplies". From there you can select from the available quantities and place your order. You can also view previously placed orders by clicking on the "Previous Orders" button.

DEC

LICENSE SALES HELP/QUESTIONS (Agent Liaison-This phone # is for agents only)	1-800-622-0280
REVENUE ACCOUNTING Money issues (Voids), Passwords, Agent changes	1-800-962-5622
GENERAL HUNTING/FISHING LICENSE QUESTIONS (Public Ph#)	(518) 402-8843
REGULATION GUIDE REORDER: huntfishguideorders@dec.ny.gov Be sure to include your agent name, DEC agent ID#, your physical address and how many of each guide you need.	1-866-472-4332
Mary Bailey - DECALS Coordinator	(518) 402-8924
DMP AGENT/CUSTOMER TOLL - FREE HELP LINE	1-866-472-4332
GAME HARVEST REPORTING	1-866-426-3778
HIP REGISTRATION	1-888-427-5447
SPORTSMAN EDUCATION	1-888-486-8332 (518) 402-8966
CONSERVATIONIST MAGAZINE	(518) 402-8047
LAW ENFORCEMENT Customer License Revocations and Suspensions	(518) 402-8814
LICENSED GUIDE PROGRAM	(518) 402-8838
SPECIAL LICENSES - Non-ambulatory Permits/Modified Archery Permits	(518) 402-8985
FISHERIES	(518) 402-8920
WILDLIFE	(518) 402-8883
REGIONAL OFFICE PHONE NUMBERS - See www.dec.ny.gov or the hunting and fishing regulation guides	
RESERVOIR PERMITS - See www.dec.ny.gov (use the "Search" function and search with key words "Reservoir Permits") or refer to the fishing regulation guide.	